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UNA HOTELS VITTORIA FLORENCE

Florence

Italy

TESTED FOR YOU BY

(Verification in compliance with ISO 9001 quality certification requirements)

Last updated **2026**

PURPOSE OF THE SHEET

This sheet aims to provide reliable information on the accessibility of the structure, to support an informed choice by the guest.
It does not constitute certification of total absence of barriers, as the evaluations must always be related to individual needs.

VERIFICATION METHOD

The information reported derives from an on-site check and describes the state of accessibility detected on the date indicated at the bottom of the sheet.

UPDATES AND CONFIRMATIONS

Over time, some features, services or equipment of the structure may change.

For this reason, when booking, it is always advisable to request confirmation of specific accessibility needs.

TOUR OPERATOR SERVICES

As regards hotel services, equipment, transfers, excursions and any special services, reference is made to what is reported in the official page of the structure and in the Tour Operator's catalog, as well as what is communicated by the agency at the time of booking.

Any additional or personalized services may be subject to a surcharge.

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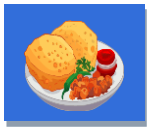
ACCOMMODATION DETAILS

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GENERAL INFORMATION
Accommodation name
UNA HOTELS Vittoria Florence
Type
Hotels
Address
Via Pisana 59 - 50143
City/locality State State
Florence, Tuscany, Italy
Contacts (phone and email)
Phone 0039 055 22771 Email Hotel.Vittoria@unahotels.it
Website
https://www.unaitalianhospitality.com/it/soggiorni/una-hotels-vittoria-firenze
Description
The UNA Hotels Vittoria Firenze is much more than a place to stay: it is a unique experience that combines avant-garde design and historical tradition. Designed by the famous architect Fabio Novembre, the hotel stands out for its interiors of great visual impact, with rooms characterized by fuchsia and black walls and contemporary furnishings that create an interesting contrast with the nearby buildings and with the treasures of the historic center of one of the most beautiful cities in Italy. Located in the Oltrarno, about 1.5 kilometers from the Basilica of Santa Maria Novella, the 4-star hotel enjoys a strategic and easily accessible position. The 84 rooms, welcoming and modern, are ideal for both leisure and business stays. The hotel also offers two functional meeting rooms and a convenient private car park, perfect for those arriving by car.

BRIEF DESCRIPTION OF THE FACILITIES BY TYPE OF SPECIAL NEEDS	
	**MOTOR DISABILITIES** TRANSFERS: For transfers in the city, it is advisable to consult the guide " How to get to and around Florence, at the following link: https://www.handysuperabile.org/wp-content/uploads/2019/11/Come-arrivare-e-spostarsi-a-Firenze_copia-protetta.pdf ENTRANCE: reachable on the flat. COMMON AREAS The hotel can be used in the main common areas through paved and sliding paths. BEDROOM The entrance door of the Bedroom has a useful width of 76 cm. The bathroom door has a useful width of 80 cm and the sanitary ware (toilet) has a handle on one side of the wall. Floor-level shower. Accessible common toilets are located near the hall, on the ground floor and can be reached on the ground floor
	**BLIND & VISUALLY IMPAIRED** GUIDE DOG: submit the request at the time of booking TACTILE SIGNALS loges/vector system, and different colors near change of direction and steps or ramps not present TOUCH PANELS/MAPS: not present ELEVATOR KEYPAD: in Braille RESTAURANTS: menu menu in Braille and/or large print characters not present and staff available to serve dishes at the table.
	**DEAF & HEARING IMPAIRED** BROCHURES/INFORMATION PANELS: present at the reception INFO PANELS/DIRECTIONAL SIGNS: present in the internal paths **DTS TELEPHONE (keypad and display): not present in the room**

	**DIALYSIS PATIENTS** There are numerous hospitals that offer dialysis services. Among these, we point out the San Giovanni di Dio Hospital (5 km), the Santa Maria Nuova Hospital (1.2 km), Careggi Hospital (4.5 km), AOU Meyer (5.3 km), and the Ulivella and Glicini IFCA Nursing Home (4.4 km), a private center with an agreement with Careggi.
	**PEOPLE WITH FOOD INTOLERANCES & ALLERGIES** It is advisable to promptly communicate your problems to the management of the facility (as it may be difficult to readily find certain specific foods (however, Handy Superabile cannot guarantee non-contamination).
	**FAMILIES WITH CHILDREN** Miniclub, or play areas and equipped rooms not present.



ARRIVAL AT THE PROPERTY

HOW TO REACH THE PROPERTY

BY CAR

From the North:

- **A1 motorway** southbound, recommended exits: Firenze Nord or Firenze Scandicci.
- from the coast (Genoa/Pisa), take the **A11 Firenze-Mare motorway**.

from the South

- **(Rome/Naples): A1 motorway** northbound, recommended exits: Firenze Sud or Firenze Impruneta

BY PLANE

Assistance service for people with disabilities

YES

Embarkation/disembarkation of passengers with reduced mobility

With courtesy chair and ambulift/finger (movable corridor connecting the gate with the plane)

Tactile paths for the blind and visually impaired

YES

There is a toilet room accessible with grab handles

YES

BY TRAIN

Nearest station and distance

Florence Santa Maria Novella SMN 800 meters

Assistance service for people with disabilities

YES

TRANSFERS

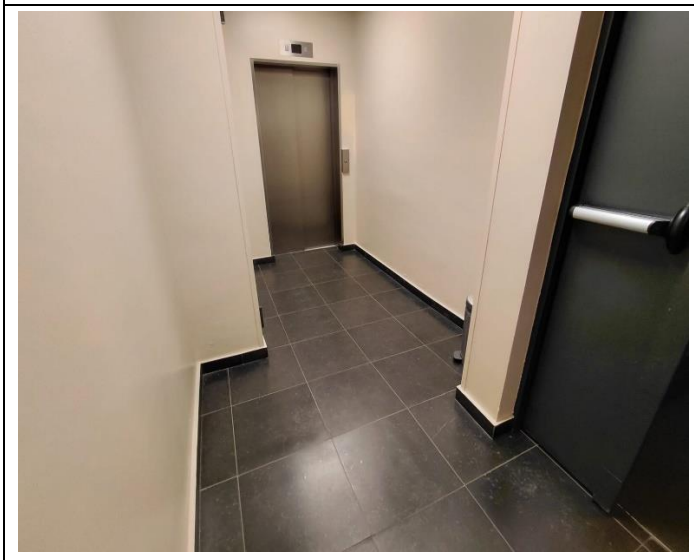
Duration of the transfer, by car/bus from the airport

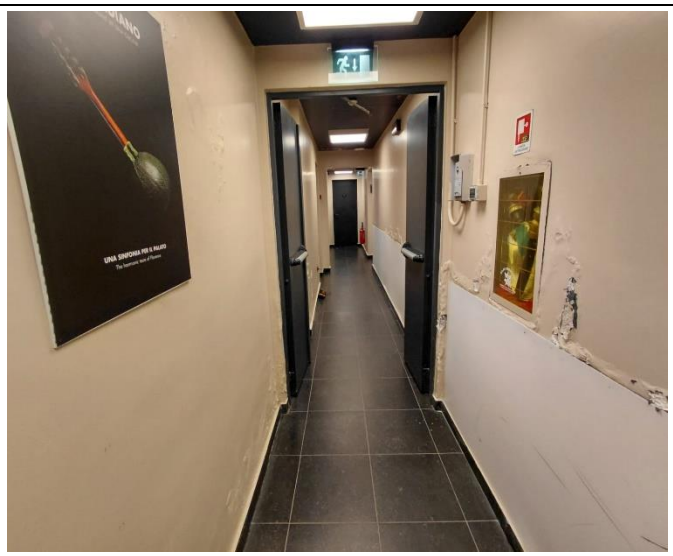
Florence Airport – Peretola A. Vespucci, about 6.5 km, about 40 minutes

Duration of the transfer, by tramway from the airport

The **T2 Vespucci line** directly connects the Amerigo Vespucci Airport (Peretola) to the center of Florence (Santa Maria Novella / Piazza dell'Unità station) in about 20-25 minutes. It is the fastest and cheapest means of transport, operating from 05:00 to 00:30 (until 02:00 Friday/Saturday) with runs every few minutes

It is possible to request or rent at the time of booking, a private transfer (a supplement is possible) with
Taxis/vehicles equipped for the transport of customers in wheelchairs via ramp or platforms
PATHWAY FROM THE PRIVATE/PUBLIC CAR PARK TO THE ENTRANCE
Private parking
YES, internal for a fee
Parking space reserved for people with disabilities in the private parking lot
YES, parking number 23
Type of flooring of the private parking lot
asphalt
Route from the car park to the entrance
Route without obstacles. From the parking lot to get to the elevator, the path is mainly flat. There are two identical ramps 90 cm long, 125 cm wide and 2.5% slope in the section from the garage door to the corridor and about 1.5 meters before the elevator. Two anti-panic doors from the private parking lot to the elevator with a net opening of 90 cm.
Electric car charging station
YES








Public parking nearby
YES
Type of flooring in the public car park
asphalt
Presence of parking space reserved for people with disabilities in the public parking lot
YES, 2 stalls in Via Pisana.
Route from the public car park to the entrance
Flat on an asphalt road. At the entrance ramp with moderate slope and uneven surface pavement








STRUCTURE ENTRANCE
Accessible entrance
main
How to access the structure
Flat
Type of external entrance port
n. 2 English doors, with two leaves external opening
Usable width of the swivel door/entrance gate
Above 90 cm
Type of internal entrance door
Glass with two doors internal opening, knob handle
Indicators and tactile maps
NO




HALL - RECEPTION

Accessible hall

Flat

Reception desk height

117 cm.
Possibility to check in / out at a lowered table




Multilingual staff

YES

Type of information material

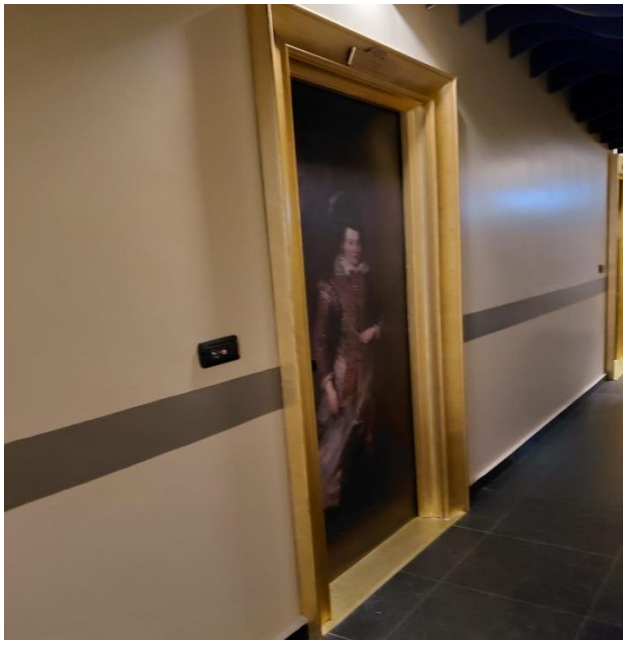
Brochure
Information totem

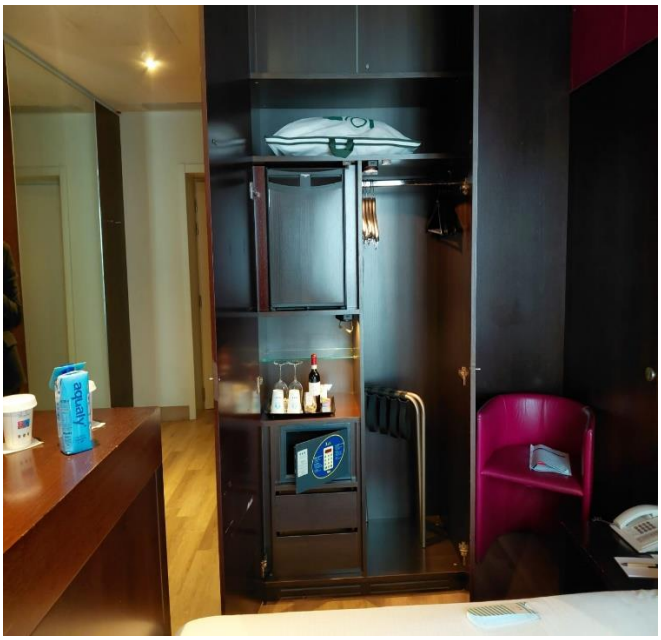
Initial assistance is provided for visitors with disabilities
with orientation tour of the structure with accompaniment in the room with porter service
The following aids are provided for visitors with disabilities Crutches on request
Check in/out time
Check in from 14.00 Check out from 12.00



ROOMS
Number and type of rooms
N. 83 rooms Classic 20 sqm max 3 people, Superior 23 sqm max 3 people, Executive 25 sqm max 2 people
Number of rooms adapted for guests with reduced mobility
N.5 rooms on the ground floor 1 bedroom on the 1st floor 1 bedroom on the 2nd floor
Accommodations that are not located on the ground floor can be reached via
Lift, door width 85 cm, depth 141 cm. width 112 cm, H call key 106, highest key height internal keypad 109 cm. Audio
REDUCED MOBILITY GUEST ROOM 402
Room number 402 double
Location
Ground floor
How to access the room/apartment visited
Flat
Usable width of entrance door
76
Opening the front door
inward
Bed type and height
N 1 **DOUBLE BED** 50 cm high, with **free space** on the left 83 cm, on the right 75 cm, front 115 cm
Telephone in the room with dot on key 5 for visually impaired guests
YES
Cabinet Type
Door
Coat rack height
169 cm
Free space under the desk

No desk
Temperature environmental control control control height
Push-button panel 152/159 cm There is a device next to the phone to adjust the fan speed
In-room options are available
Safe, minibar
Useful width of the entrance to the external area if present
120 cm and external threshold of 2 cm

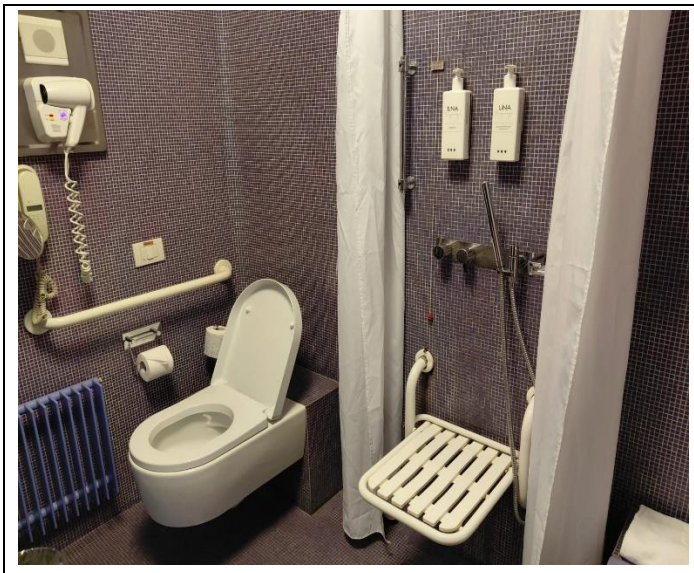




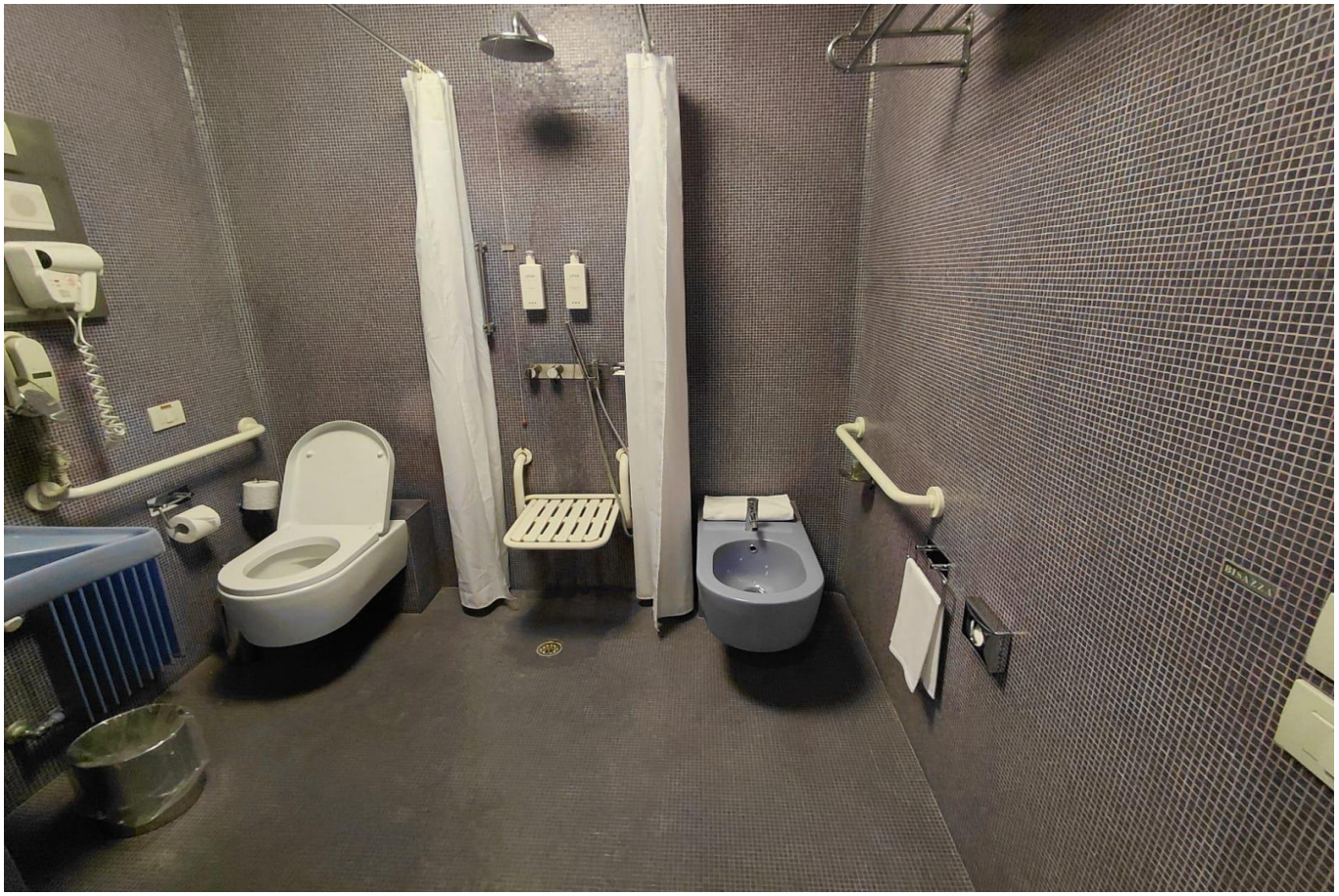


TOILET ROOM FOR GUESTS WITH REDUCED MOBILITY 402
Access to the premises
Flat
Usable width of entrance door
80 cm
Type of door
Door opening outwards
Handle type
Lever
Toilet height
44 cm
Front toilet seat
continue
Support handles

to the right of the toilet, fixed to the wall
Flexible shower on the side of the toilet
NO (hand shower inside the shower nearby)
Free space on the sides of the toilet
upper left 100 cm right 23 cm front 30 cm
Electric doorbell/telephone on the side of the toilet
Push Button Doorbell Phone
Washbasin with space underneath for wheelchair approach
66 cm
Height from the ground lower edge mirror
Fixed, 110 cm
Hair dryer height
140 cm
Accessible shower available for guests with reduced mobility
YES
Type of shower
Flush with the floor with curtain
Shower seat
Folding seat h 46 cm, seat size 40 x 35 cm
Support handle
YES, vertical
Presence of shower head or sliding rails
fixed shower head and sliding rail with lowest point of height 100
Electric Doorbell
String Bell

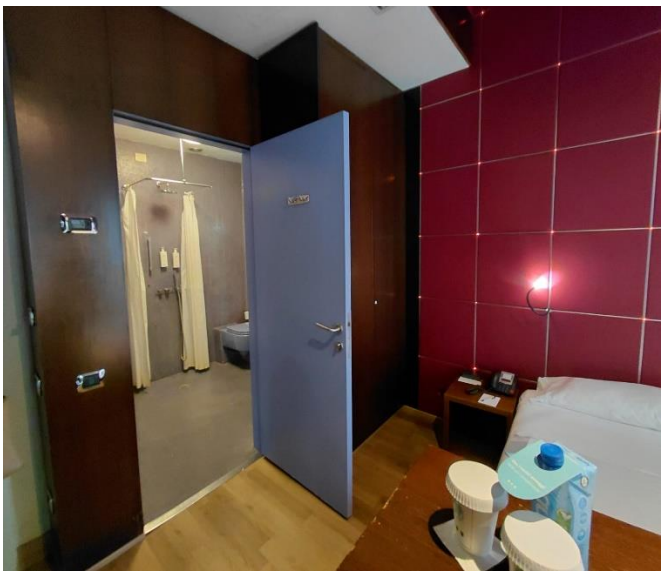


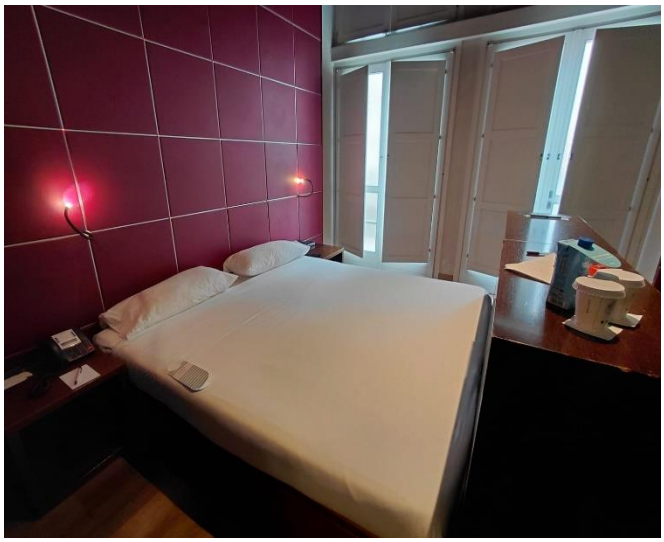




Eventual notes
There is a bidet with a height of 45 cm and a fixed wall-mounted handle

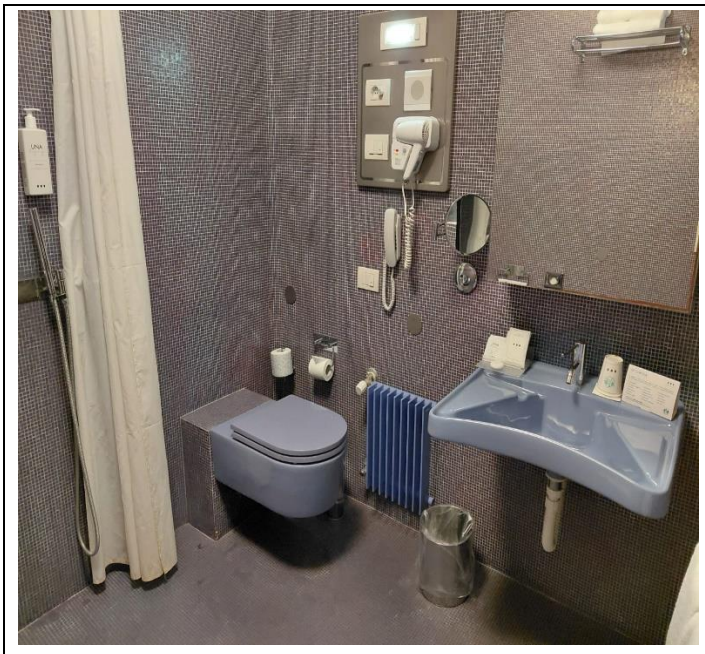
ROOM ADAPTED FOR GUESTS WITH REDUCED MOBILITY 406
Room visited
Number of rooms 406 double
Location
Ground floor
How to access the room/apartment visited
Flat
Usable width of entrance door
76
Opening the front door
inward
Bed type and height
N 1 **DOUBLE BEDS** 50 cm high, with **free space** on the left, right and front over 100 cm
Telephone in the room with dot on key 5 for visually impaired guests
YES
Cabinet Type
Door
Coat rack height
169 cm
Free space under the desk
No desk
Temperature environmental control control control height
Push-button panel 152/159 cm There is a device next to the phone to adjust the fan speed
In-room options are available
Safe, minibar
Useful width of the entrance to the external area if present
120 cm and external threshold of 2 cm

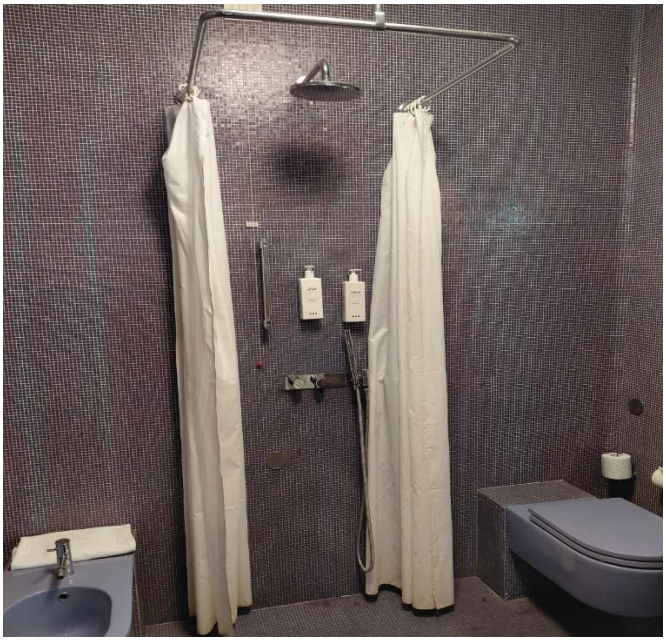





TOILET ROOM FOR GUESTS WITH REDUCED MOBILITY 406
Access to the premises
Flat
Usable width of entrance door
80 cm
Type of door
Door that can be opened outwards
Toilet height
46 cm
Front toilet seat

continue
Support handles
NO
Flexible shower on the side of the toilet
Side shower shower
Free space on the sides of the toilet
left 24 cm on the right above 100 cm front 44 cm
Electric doorbell/telephone on the side of the toilet
Doorbell with push-button panel Phone
Washbasin with space underneath for wheelchair approach
65 cm
Height from the ground lower edge mirror
Fixed, 105 cm
Hair dryer height
135 cm
Accessible shower available for guests with reduced mobility
YES
Type of shower
Flush with the floor with curtain
Shower seat
NO (comfortable chair on request)
Support handle
Yes, vertical
Presence of shower head or sliding rails
fixed shower head and sliding rail
Electric Doorbell
Roped

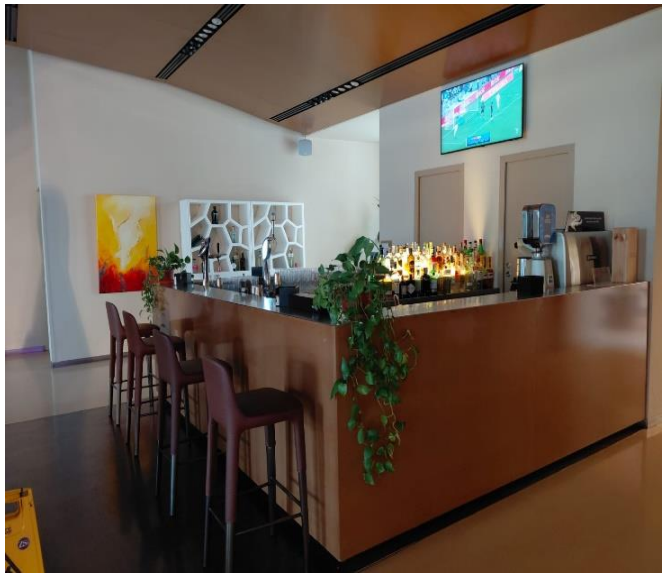




Eventual notes
There is a bidet

BAR SAN FREDIANO
Opening hours
From 10.30 a.m. to 10.30 p.m.
The restaurant is located near
of the hall
Location
ground floor
How to access
flat through an open passage of more than 100 cm
Flooring
smooth
Bench height
110 cm
Types of tables
with central support
Usable height under the table for wheelchair approach
74 cm





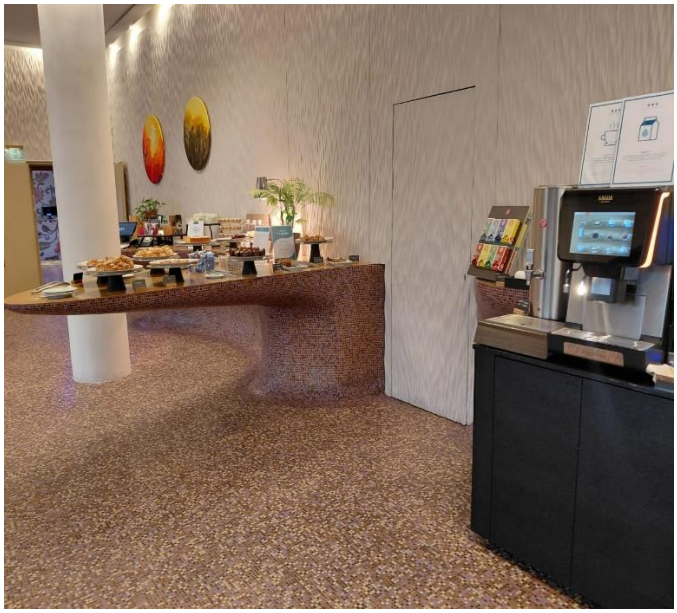



The bar has an outdoor veranda/outdoor area
YES, with 2 cm external threshold
Eventual notes
In the period between March and October, the outdoor area is also available to guests.

SAN FREDIANO RESTAURANT

Opening hours
Breakfast from 7.00 a.m. to 10.30 a.m. Lunch from 12.30 pm to 2.30 pm Dinner from 6.00 pm to 10.00 pm
The restaurant is located near
Lobby
Location
ground floor
How to access
Flat



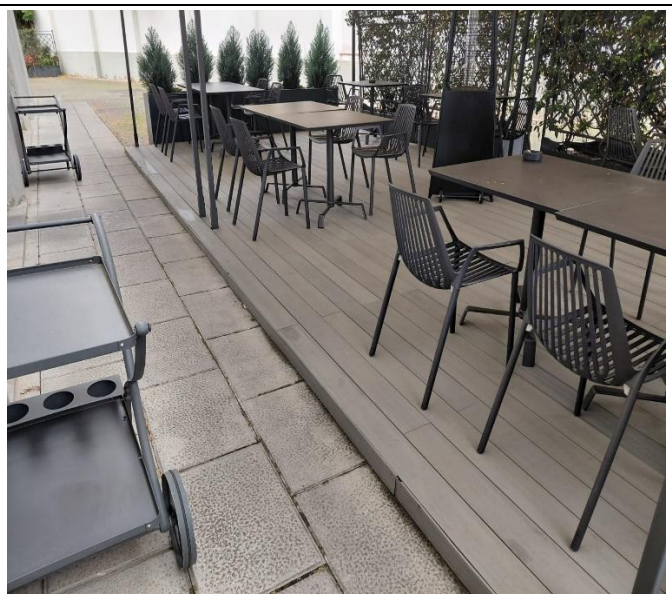


Flooring
Mosaic wrinkle
Usable width of the entrance door
130 cm
Height of the hot food counter
89 cm
Buffet counter if present

high from the ground 100 cm
The coffee and milk dispensers, during breakfast, are placed at a height of
123/137
A customer with reduced mobility and/or blind people can always reserve the same table
YES
Table service for people with disabilities
YES
Types of tables
4 legs
Usable height under the table for wheelchair approach
66 cm
 



Large print menus
NO
Possibility of booking via app or website
YES,
The restaurant has an outdoor veranda/terrace
YES, through a double-leaf door with a net opening of 120 cm, an external threshold step of 2 cm. Outside there is a raised gazebo that can be reached by a removable platform.

Common toilets that can be used by a guest with reduced mobility
YES (see "Accessible toilets in the internal paths and common services)
INFO FOR YOUNG GUESTS
Availability of high chairs for babies
YES
Baby feeding service
YES
INFO FOR FOOD INTOLERANCES/ALLERGIES
Customers with food intolerances must indicate their needs at the time of booking. Upon arrival at the hotel, they must then contact the restaurant manager to reconfirm their needs and obtain information about how to prepare and deliver meals" (Handy Superabile and the Tour Operator cannot however guarantee non-contamination).
Eventual notes
Possibility to consult the bar menu at the following link **https://web.menuadesso.com/una-hotels-vittoria-firenze/multi-menu?language=1129&restaurant=240&gdp=cjwkcajw5zxgbhbdeiwai5xvwecw9qakm7yqicy_tkfnib3-vb2hbatv1g41rifmhxdy4-d7uiquzrocppiqavd_bwe:2589531** Possibility to consult the lunch menu at the following link

https://web.menuadesso.com/una-hotels-vittoria-firenze/products/product-menu?language=1129&restaurant=238&menu=4247&gdp=cjwkcajw5zxqbhbdeiwai5xvwecw9qakm7yqicy_tkfnib3-vb2hbatv1g41rifmhxdy4-d7uiquzrocppiqavd_bwe:2589607

Possibility to consult the dinner menu at the following link

https://web.menuadesso.com/una-hotels-vittoria-firenze/products/product-menu?language=1129&restaurant=239&menu=4247&gdp=cjwkcajw5zxqbhbdeiwai5xvwecw9qakm7yqicy_tkfnib3-vb2hbatv1g41rifmhxdy4-d7uiquzrocppiqavd_bwe:2589555

Possibility to book a table at the following link

https://widget.thefork.com/it/d6d5ab80-da10-4929-9449-165dcf8e1ef0?utm_source=gruppouna.it&gdp=cjwkcajw5zxqbhbdeiwai5xvwecw9qakm7yqicy_tkfnib3-vb2hbatv1g41rifmhxdy4-d7uiquzrocppiqavd_bwe%3A2589502&step=date

INTERNAL PATHWAYS AND COMMON SERVICES

INTERNAL PATHWAYS

Approximate distances from the room visited and intended for customers with disabilities to the various main common areas

From **ROOM 402** visited to the **ENTRANCE** (**Hall**) 5 meters
From **ROOM 406** visited to the **ENTRANCE** (**Hall**) 15 meters
From the **ROOM** visited to the **MAIN RESTAURANT** 18 meters

Along the internal paths there are tactile signs in the loges system, for the blind

NO

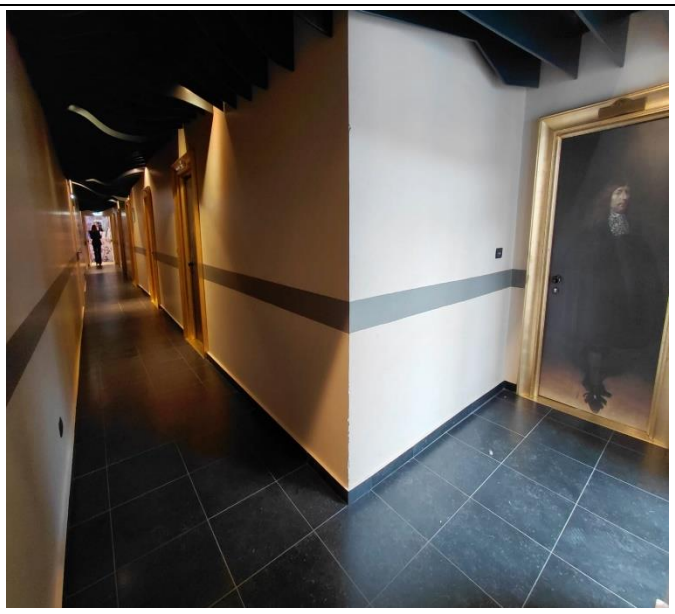
Along the paths there are directional information signs of the various common areas

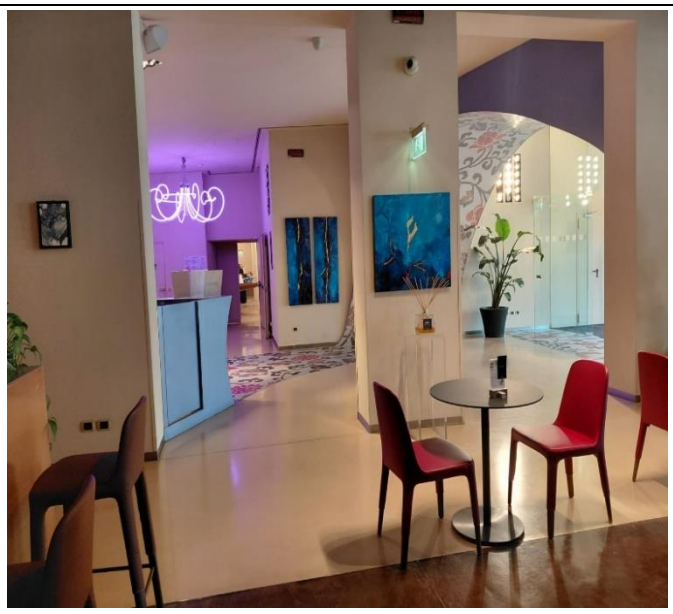
YES

Indicate whether the paths connecting with the common areas are flat or with ramps or steps, in addition to those already described

From **the ROOM** visited to the **ENTRANCE** (Hall)

The rooms visited are located on the ground floor and are approximately 5 to 15 meters from the entrance

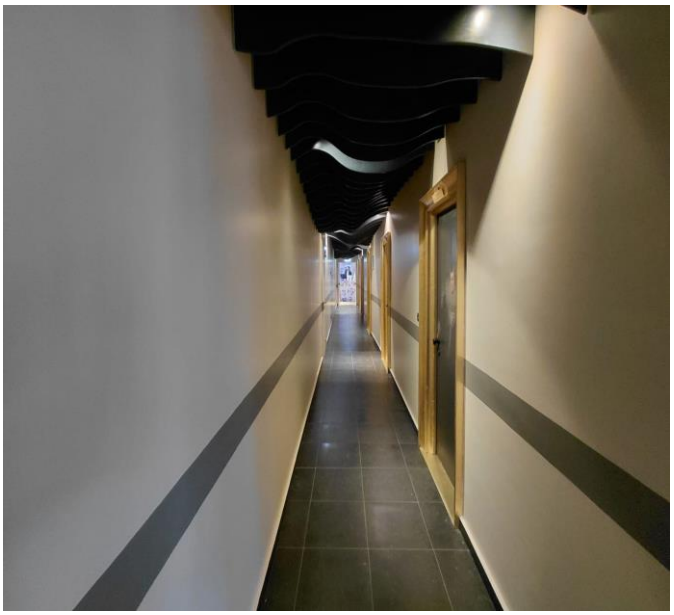




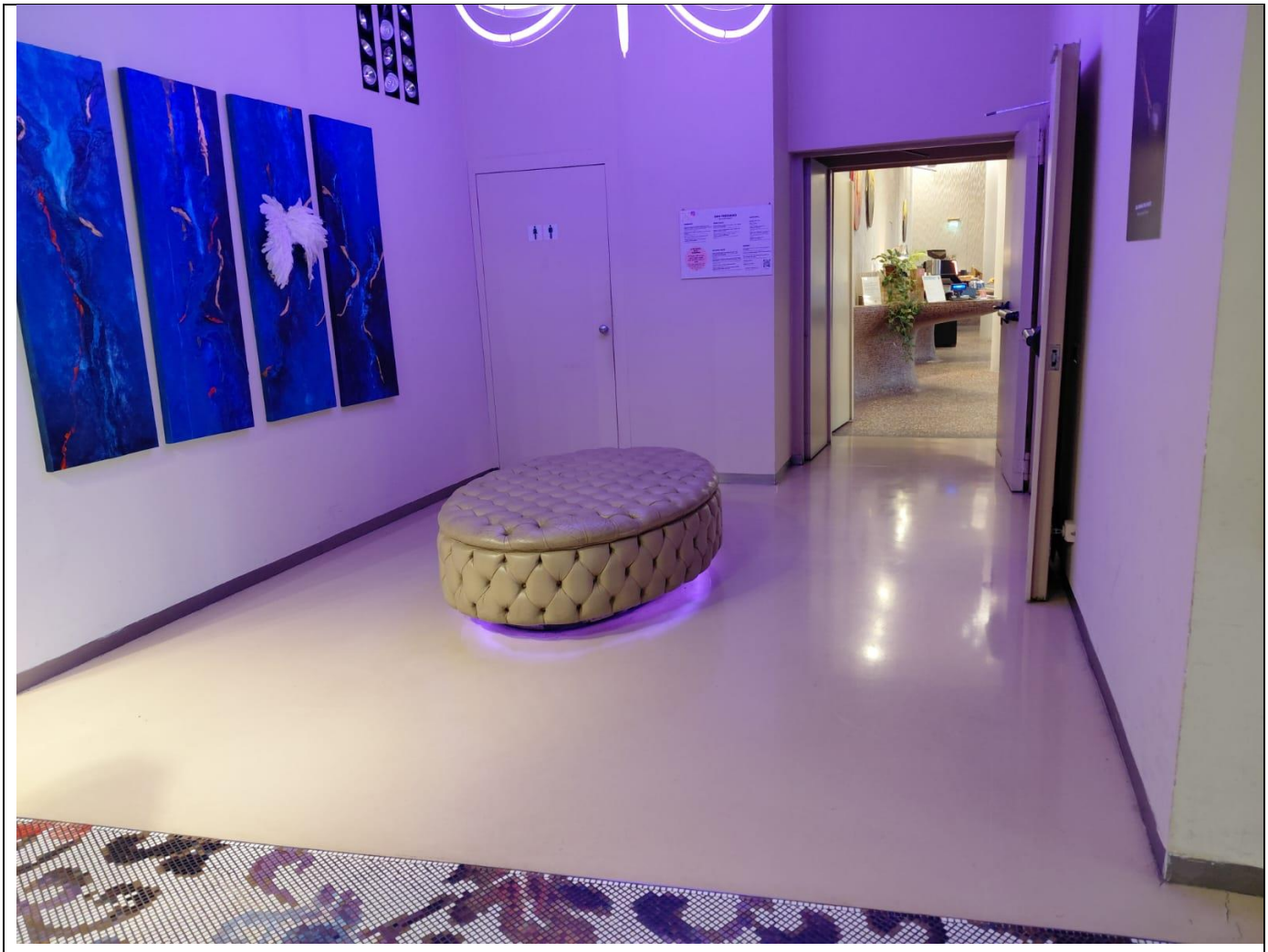


From **the ROOM** visited to the **MAIN BAR/RESTAURANT**

The rooms visited are located on the ground floor and are approximately 5 to 18 meters from the bar and restaurant







LIFTS
The elevator is also located near the lobby, to the right of the restaurant entrance Door width 85 cm, depth 141 cm. width 112 cm, H call key 106, highest key height internal keypad 109 cm. Audio







SCOMMON HYGIENE SERVICES
Toilets are located nearby
Lobby
How to access
Flat
Usable width of external entrance door
Cm 84

Type of external door
Door April outwards
Handle type
Knob
Usable width of internal entrance door
Cm 84
Internal door type
Door opening inwards
Handle type
Lever
Toilet height
45 cm
Front toilet seat
open (with front tooth)
Support handles
To the right of the toilet, fixed
Flexible shower on the side of the toilet
NO
Free space on the sides of the toilet
Left over 100 cm, right 20 cm, and front 89 cm
Electric doorbell/telephone on the side of the toilet
Push-button with height 120 cm
Washbasin with space underneath for wheelchair approach
67 cm
Height from the ground lower edge mirror
Fixed, 104 cm
Towel height
128 cm
Soap dish height
123 cm






SPORTS/LEISURE ACTIVITIES

MEETING ROOMS

The rooms are located near

Lobby and bar

How to access the meeting rooms

Flat

Useful width of the door/entrance gate

82 cm, internal opening

Handle type

Lever

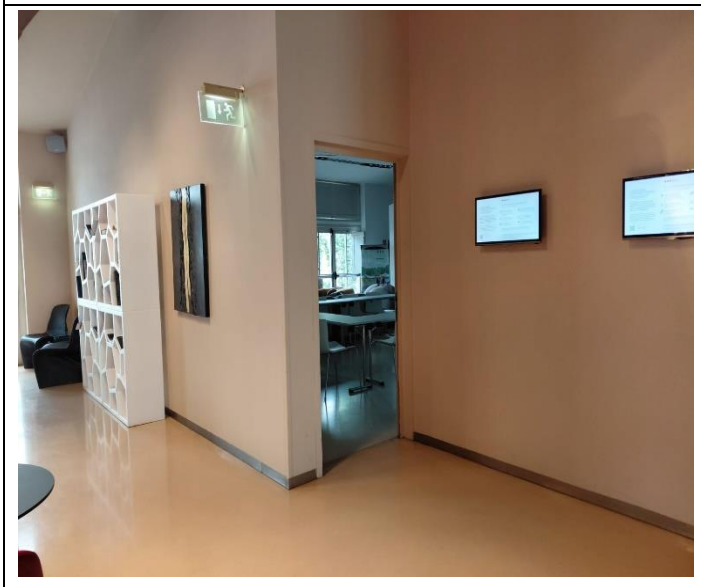
Table height

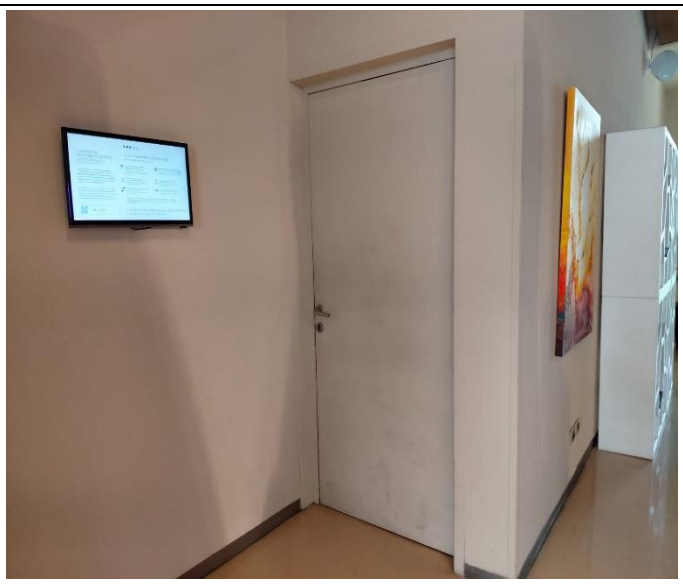
72 cm

Characteristics of the rooms

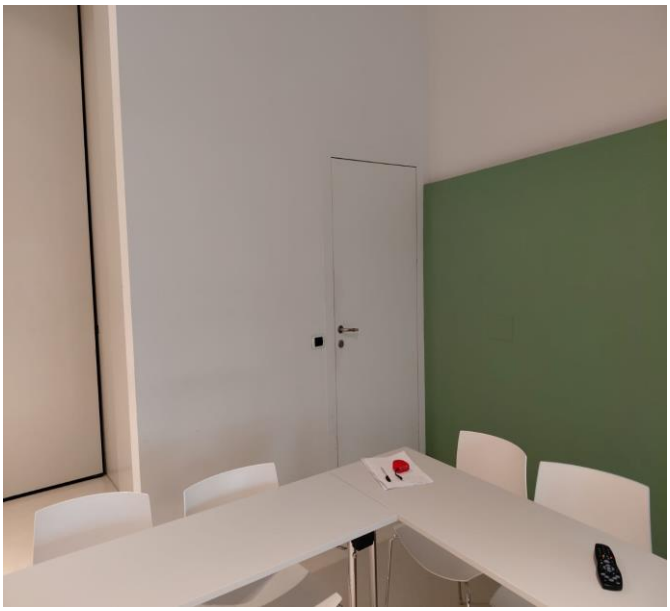
The UNA HOTELS Vittoria Firenze offers **two** elegant, versatile and modular meeting rooms: the Doni room, with a capacity of up to **35 people**, and the Pitti room, which can accommodate up to **80 people**.

Panic door between the two rooms: width 130 cm









MEDICAL PRACTICES/HEALTHCARE FACILITIES

Hospitals near the property

Careggi Hospital, Largo Brambilla 3 Florence, Tel +39 055 794111 – 4.8 km away

Ospedale S. Maria Nuova, Piazza S. Maria Nuova 1, Florence, Tel +39 055 69381- distant 2.6 km

Ospedale Piero Palagi, Via Michelangelo 41, Florence, Tel +39 055 6937249- distant 3.2 km

Ospedale San Giovanni di Dio, Via Torregalli 1, Florence, Tel +39 055 693211- 3.4 km away

OAU Meyer Hospital, Via Pieraccini 24, Florence, Tel +39 055 56621- 5.8 km away

Any dialysis facilities

San Giovanni di Dio Hospital, Via Torregalli 1, Florence
Dr. Alberto Rosati
Tel +39 055 6932238
Email:alberto.rosati@uslcentro.toscana.it

S. Maria Nuova Hospital, Piazza S. Maria Nuova 1, Florence
SOS Nephrology and Dialysis Department
Dr. Raffaella Siervo
Tel +39 055 6938610
Email: nefrologiasmn@uslcentro.toscana.it

Careggi Hospital, Largo Brambilla 3 Florence,
Tel +39 055 794111
Hall 12 DEAS – FIRST AID ground floor
Fax +39 055 794 9497
Email: nefrologia.clinica@aou-careggi.toscana.it

Ulivella and wisteria IFCA nursing home, Via Del Pergolino 4, Florence
Switchboard: +39.055.4296.11
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